



Your Guide to the
Washington
Medicaid
Integration
Partnership
(WMIP)



If it is hard for you to read or understand this guide, please call us at 1 (800) 562-3022 to ask for help. You can ask for this guide in:

- 1) Larger print
- 2) An alternative format

Call toll-free at 1-800-562-3022 or 1-800-848-5429 TTY/TDD (for people with hearing or speech equipment), if you have questions about this guide.

You can ask for this guide in other languages.



1-800-562-3022

본 책자를 한국어로 얻으시려면 1-800-562-3022 로 연락하십시오.

ដើម្បីទទួលបានសៀវភៅនេះជាភាសាខ្មែរ តាមរយៈទូរស័ព្ទ 1-800-562-3022.

Muốn có tập sách này bằng Tiếng Việt, xin gọi số 1-800-562-3022.

Para obtener una copia de este folleto en español llame al 1-800-562-3022.

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Звоните по телефону 1-800-562-3022 для получения этого буклета на русском.

如需中文版的手冊，請電：1-800-562-3022。

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To ask questions:

- Call us at **1-800-562-3022, Monday through Friday, 7 am to 5 pm.**
- The **TTY/TDD line is 1-800-848-5429** only for people who have trouble with hearing or speech (your phone must be equipped to use this line.)
- Go to our website at <http://fortress.wa.gov/dshs/maa/MIP>

Calls to these numbers are free, we'll be glad to help you!



What is WMIP?

WMIP is a health care program offered by the Department of Social and Health Services (DSHS) in Snohomish County. Medical care, medicine, drug and alcohol treatment, mental health and long-term care services are all part of WMIP. In WMIP, you always have a doctor, called your **Primary Care Provider (PCP)** that you can see for your health care. Molina Healthcare of Washington, Inc. (Molina) is the health insurance company that provides your care for WMIP.

Do you have to be in WMIP?

WMIP is a voluntary program. Even if you enroll in WMIP, you may change your mind and ask to get out of WMIP (disenroll).

If you want to get out of WMIP, call DSHS at **1-800-562-3022** or use the sign-up form at the end of this guide. The form can be used to sign-up for WMIP or it can be used to disenroll from WMIP. To disenroll just mark the box for FFS (Fee-for-Service). You must send in the form before the 15th of the month. If you call or mail in the form after the 15th of the month, you may have to stay in WMIP for one more month. Molina's Care Coordination team will help make sure you get the care you need if you missed the deadline and need to stay enrolled for one more month. For more information on the Sign-Up form, go to page 20.

How will you choose?

With WMIP you have access to medical services 24 hours a day. You have access to mental health, long-term care and drug and alcohol treatment if you are eligible for these services. WMIP will help you with any problems and coordinate your care. Think about what you want and decide if WMIP is right for you. Some things you should think about:

- 1) If you do not have a doctor or other health care provider, you may want to be in WMIP. Molina will make sure you have a health care provider.
- 2) If you use many doctors, therapists, counselors and caregivers, you may want to be in WMIP. Molina will assign someone to be your care coordinator. That person will help coordinate your care with all of your doctors. See page 7 for more about a Care Coordinator.
- 3) If you have health problems like diabetes, asthma, or heart problems, you may want to be in WMIP. Molina has a health management program that will help you take care of yourself. Molina and your doctor will make sure you get the medicine you need to treat your disease.



What if there are doctors, nurses, or counselors you want to keep?

Call and ask if doctors or other health care providers you already see are part of WMIP.

- 1) Call Molina at **1-800-869-7165** Monday through Friday 7:30 - 5:30; **OR**
- 2) Call DSHS at **1-800-562-3022** Monday through Friday, 7 am to 5 pm.

If your doctor, nurse or counselor is already working with Molina, you can fill out section 2 on the sign up form at the end of this guide. Molina will try to give you the same doctor. If your doctor is not with Molina, call and ask Molina if they can get you the doctor you want.

How do you get health care from Molina?

When you are in WMIP, Molina will send you an ID card and member handbook that will tell you how to get your health care. You need to show Molina's ID card and your DSHS Services card each time you get health care. For more on Molina, see page 6.

What is a Primary Care Provider (PCP)?

A **PCP** is your **P**rimaries **C**are **P**rovider. Your PCP may be a doctor, nurse or physician's assistant who works with Molina. If you need care from a specialist or other health care provider, your PCP will help you get it. If you need to find a PCP, call Molina and they will help you pick one in your area.

What if you need to see a specialist?

You need a referral from your PCP to see a specialist or other health care provider. A referral means you need to get permission from your PCP and Molina before you see a specialist. You need to ask your PCP for a referral. If you need a referral and you get the care without one, you can be billed for the care. That means neither DSHS nor Molina will pay for it.

Can you go to any doctor or hospital that you want if you join WMIP?

When you get your health care through WMIP, you need to go to doctors and other health care providers who work with Molina. The hospitals you use will depend on which hospitals your doctors use. Call Molina at **1-800-869-7165** if you want to know more.



What if you need dental care?

If you need dental care, you will continue to get it the same way you do now. Molina does not cover dental care.

What if you have private insurance?

If you have medical insurance that is not Medicare or Medicaid, you can report, change, or update your information by calling **1-800-562-6136**. You may not be able to enroll in WMIP and have private insurance at the same time.

What if you need Health Management?

Health Management helps people take care of their health condition. If you join WMIP and need health management (see page 6) Molina will put you on their health management program. Your care coordinator will help you with your health care for:

- | | |
|--------------------------------------------------------|-----------------------------------|
| 1) Asthma | 4) Diabetes |
| 2) Heart problems | 5) End Stage Renal Disease |
| 3) Chronic Obstructive Pulmonary Disease (COPD) | |

What happens if you move?

If you move, you may need to change how you get your care. Be sure to call your local Community Service Office (CSO) to let them know you moved. Also, call Molina; they will tell you if you need to make changes.

What happens if Molina says you are no longer covered?

Call DSHS at **1-800-562-3022** to see what happened. You may be able to join Molina again.

NOTE: If you become eligible and you have been out of Molina for less than two months, you will be placed back in Molina without hearing from us.



What if you are not happy with Molina?

Call Molina to let them know why you are not happy. They will help you with your complaint.

If Molina does not fix the problem, you can ask for an administrative hearing from DSHS. There is more information about this on page 19. Molina also has more information about administrative hearings in their Molina member handbook.

What if you have both Medicare and Medicaid?

Being in WMIP does not change your Medicare services. Molina Healthcare and DSHS will help you get your Medicare and Medicaid services, just like you do now. This is called Coordination of Benefits.

If you have both Medicare and Medicaid, you may want to join Molina's Medicare plan. Medicare and Medicaid can be better coordinated if you belong to both WMIP and Molina's Medicare plan. Molina's Medicare plan will include your Prescription Drug Plan (PDP) coverage. A Medicare Prescription Drug Plan is also called Part D. You may not have to pay a premium for Molina's Medicare Plan.

If you want to join Molina's Medicare Plan or find out what services are offered, please call **1-800-869-7165**. Molina will be glad to help you enroll if you are eligible. There is no cost to join.

You can't be in two managed care Medicare plans at the same time

If you join Molina's Medicare plan, you cannot be in another Medicare managed care plan at the same time. If you have questions, call Molina at **1-800-869-7165**.

NOTE: You can be in both WMIP and a Prescription Drug Plan (PDP).

The Social Security Administration will keep you updated on the changes they are making for Medicare. You can also go to the Federal web site at:

<http://www.medicare.gov/medicarerreform/default.asp> for more information on the Medicare Modernization Act.



At Molina Healthcare of Washington Inc. (Molina Healthcare), we care about keeping you well! Here are some of the extra services and programs Molina Healthcare offers WMIP members:

Services

- A Primary Care Provider (PCP) to coordinate your health care
- A care coordinator who can help you with your health care issues
- A health assessment. If you complete your assessment you can receive a \$5 gift card
- A care plan you and your family help create
- Access to a free 24 hour nurse line
- Health management programs which can help you manage your disease

Health Management Programs

- *breathe with ease*sm asthma program
- *Healthy Living with Diabetes*sm program
- Chronic Obstructive Pulmonary Disease program
- Cardiovascular program
- End-Stage Renal Disease program
- *Free and Clear*[®] stop smoking program
- Reminders for preventive health care visits
- Health Education
- Programs for pregnant members

The disease management and health education programs are not classes. Molina sends you items to help you manage your health and/or your disease. We also send you newsletters with preventive care guidelines and facts about good health.

Call Member Services at 1-800-869-7165 if you have questions about:

- What doctors or providers contract with Molina Healthcare
- Your health benefits (what is paid for)
- The above programs
- Interpreters
- Molina Healthcare



Call us at **1-800-869-7165**, Monday through Friday, 7:30 a.m. to 5:30 p.m. The TTY/TDD number (for people who have trouble with hearing or speech) is **1-877-665-4629**. You can also contact us at <http://www.molinahealthcare.com/medicaid/members/wa/home.html>.



What is a Care Coordinator?

A Molina Care Coordinator will help you get the health care you need. If you enroll in WMIP, you will have a Care Coordinator. Your Care Coordinator's job is to work with all your health care and be on your team. Your Care Coordinator will call you after you are enrolled in WMIP to help coordinate your care.

Your Care Coordinator will:

- 1)** Talk with your case managers, doctors, and your pharmacists.
- 2)** Ask questions to find out what kind of health care you need.
- 3)** Use tools to help decide if you are high risk and need more help right away;
- 4)** Write a care plan (or treatment plan) with you. To write the care plan the coordinator will need to know:
 - If you need more visits to the doctor;
 - If you have problems getting medical care;
 - If you need mental health treatment, long-term care services, or alcohol and drug treatment;
 - What kind of medicine you are taking;
 - If you have any cultural needs;
 - If you need someone who speaks your language.
- 5)** Work with you to help you make good health care choices;
- 6)** Help you find the services you need, even if the service is covered by another part of DSHS.





What services will you get in WMIP?

You get the same services in WMIP that you get in Fee for Service. But there are some extra services in WMIP. They are in **bold**. Call Molina's Member Services if you want to know more.

- **24-hour toll-free nurse advice line**
- Ambulance
- Blood and blood products
- **Care Coordination**
- Care Plan (or treatment plan)
- Alcohol and Drug Outpatient Treatment
- Dialysis
- Disease Management
- Eye exams
- Family planning
- **Health education for diabetes and heart disease**
- Home health and hospice care
- Hospital care (including Emergency room, inpatient, and outpatient services)
- Immunizations (shots)
- Lab and X-ray services
- Long-term care services including, but not limited to:
 - Environmental modifications/Assistive technology
 - Home health care
 - Nurse delegation
 - Personal care services
 - Personal emergency response system (PERS)
 - Self-directed care
 - Home delivered meals
- Residential Services:
 - * Adult Family Homes
 - * Adult Residential Care
 - * Enhanced Adult Residential Care
 - * Assisted Living
 - * Nursing Facilities
- Maternity care and women's health care
- Medical supplies & equipment
- Office visits
- Orthoptic (eye training) care for eye conditions
- Mental Health treatment, both inpatient and outpatient services
 - Psychological testing, evaluation and diagnosis
 - Medication management through your PCP - no visit limit
 - Clubhouse
 - Respite
 - Support Employment
- Oxygen/Respiratory therapy
- Pharmacy/Medicine You can ask for a list of medicine from Molina.
- Physical, occupational, & speech therapy
- Primary Care Provider (PCP)
- Smoking cessation
- Specialty care
- Surgery in a hospital or in an ambulatory surgery center
- Tissue and organ transplants
- Urgent care



Some services are covered by Molina and by other state agencies

You can get these services from Molina or you can go to a local health department or family planning clinic to get the services.

- Family Planning services and birth control
- HIV and AIDS testing
- Immunizations
- Sexually-transmitted disease treatment and follow-up care
- TB screening and follow-up care
- Women, Infants, and Children (WIC) program

NOTE: the WIC program is only available from the local health department

Some services are **ONLY** covered by DSHS

These services are covered by DSHS. Molina will not pay for these services. Use your DSHS Service card to get these services:

- Dental care with limited orthodontics
- Eyeglasses and fitting services
- Genetic counseling (prenatal only)
- Hearing aids
- Interpreter services for medical visits
- Involuntary Crisis services
- Maternity Support Services
- Neurodevelopmental services at DSHS approved centers
- Residential Alcohol and Drug Treatment
- Transportation to and from medical appointments other than Ambulance
- Voluntary pregnancy terminations

If you have questions, call DSHS's customer service at **1-800-562-3022**



Some services are NOT covered by DSHS or Molina

The services listed below are NOT covered by Molina or by DSHS. If you get any of these services you may have to pay for them yourself. Call Molina's Member Services or the DSHS customer service help line for more information.

- Most Court-ordered services
- Diagnosis and treatment of infertility, impotence, and sexual dysfunction
- Experimental and Investigational Treatment or Services
- Immunizations for international travel
- Medical exams for Social Security Disability benefits
- Medical services while in jail
- Personal comfort items
- Physical exams needed for employment, insurance, or licensing
- Plastic surgery for cosmetic reasons
- Reversal of voluntary surgical sterilizations



If you have a question about a service not listed here, call
1-800-562-3022



Information about Washington Medicaid Integration Partnership (WMIP)

Everybody on WMIP gets a DSHS Services card. Your DSHS Services Card tells doctors and other health care providers what health care services you can get.



Website: www.WAProviderOne.org

Clients: This is your permanent Services Card. KEEP THE CARD!

Present this card to each provider when requesting services.

For any questions, please call Customer Service.

Customer Service1-800-562-3022

TTY/TDD.....1-800-848-5429

Providers: You are responsible for verifying the identity and eligibility.

Eligibility information may be obtained by using this card, the Provider Website or by calling Customer Service.

**THIS CARD DOES NOT GUARANTEE ELIGIBILITY
OR PAYMENT FOR SERVICES**






You have a choice about the way you can receive your health care

Your Molina ID Card

If you are enrolled in WMIP, you will also get an ID card from Molina. You will need **both** your DSHS Services card and your Molina ID card for health care appointments, long-term care services, medicine, drug and alcohol treatment and mental health services. If you need care before you get your card from Molina, call 1-800-869-7165.

	(1) Molina Healthcare of Washington, Inc. PO Box 1469 Bothell, WA 98041 Member Services: 1(800)869-7165
Patient Name: (2)	
ID#:	ProviderOne ID #: (3)
Birth Date:	
Program: (4)	
PCP Name: (5)	
PCP Location:	
PCP Phone:	
PCP Eff:	

Key to Molina Healthcare ID Card

- 1) Molina Healthcare address and Member services phone number
- 2) Patient Information
- 3) **ID number from your DSHS Services Card.**
- 4) This section will say Washington Medicaid Integration Partnership (WMIP).
- 5) This area tells you your PCP's name, clinic, phone number, and the date you got that PCP.

NOTE: Listed on the back is the Pharmacy number and the 24-Hour Nurse Advice Line for you to get help from registered nurses: 1-800-564-8329.



What if you need drug or alcohol treatment?

You may call **1-800-562-1240** directly to the Alcohol/Drug 24-Hour Helpline. You can get more information at www.adhl.org or www.dshs.wa.gov/dasa. You do not need a referral (permission) from your PCP to get into treatment.

How can you get this kind of help?

It is important to talk with your PCP or Care Coordinator if you think you might need alcohol or drug treatment. Your PCP or your Care Coordinator will ask questions to figure out the right type of treatment: outpatient, residential, or detoxification services. You need to answer their questions as best as you can so they will know how to help you.

Outpatient alcohol and drug treatment includes individual and group therapy treatment sessions and aftercare follow-up by your PCP or Care Coordinator.

If you get residential alcohol and drug treatment, or detoxification services you will live in a treatment facility while you get the help you need. Your PCP or Care Coordinator will help set up outpatient treatment and aftercare when you are done with residential treatment.

Who provides drug or alcohol treatment services?

Molina works with alcohol and drug treatment agencies in your area to provide treatment and aftercare.

Is my treatment confidential?

All details about alcohol or drug treatment are confidential. It will not be shared unless you say it can be shared. It is important to let your PCP or Care Coordinator know if you have a problem because they can work as a team with the treatment center to help you. You will be asked to sign a form that says your details can be shared, and who can get the information.



What if you need mental health care?

If you think you need mental health services, talk to your Care Coordinator or your PCP.

What does mental health care include?

- Individual therapy
- Medication evaluation
- Prescription management
- Case management
- Family Treatment
- Group therapy
- Supported employment of services
- Mental Health Clubhouse
- And more...ask your care coordinator about other kinds of services

What if you need crisis services?

If there is a life-threatening emergency, please dial 911. If you have a mental health crisis you can call the Care Crisis Line at **1-800-584-3578** 24 hours a day.

You may call Molina to find out if your mental health provider works with them. Or you can ask your mental health provider if they are working with Molina for WMIP. Some of the mental health treatment centers that are working with Molina are Compass Health, Catholic Community Services, Sea-Mar, Sunrise Services and Bridgeways.

What if you need to be in the hospital for your mental illness?

Psychiatric hospital services are part of WMIP. You can get this kind of help at no cost to you, but you have to get a referral to go to a psychiatric hospital before you go. If you think you need this kind of care, talk to your mental health care provider, your PCP, or your Molina Care Coordinator. They will help you.

Can you keep your mental health provider if you join WMIP?

You may call Molina to find out if your mental health provider works with them. Or you can ask your mental health provider if they are working with Molina for WMIP. Some of the mental health treatment centers that are working with Molina are Compass Health, Catholic Community Services, Sea-Mar, Sunrise Services and Bridgeways.

Molina also works with individual psychiatrists and psychologists.



What if you need long-term care services?

When you are enrolled in WMIP, your Molina Care Coordinator will ask about your need for long-term care services. If you have been getting long-term care services from DSHS in the past, Molina will work with DSHS to make sure you get the services you need. If you have not had long-term care services in the past, your Molina Care Coordinator will work with you and DSHS to see if you are eligible. Your Molina Care Coordinator will work with you to set up the services.

What are long-term care services?

Long-term care services include things like:

- Personal care services you get in your home;
- Residential services like Adult Family Home, and Nursing Facility Services;
- Home-Delivered Meals;
- Adult Day Services;
- Modifications such as wheelchair ramps to your home;
- Nursing Services, etc.



Can you keep your long-term care providers in WMIP?

To keep your same long-term care providers in WMIP, Molina must have a contract with them. To find out if Molina has a contract with your provider, ask Molina or ask your provider. Even if Molina doesn't have a contract in place with your provider, they may be able to get a temporary agreement while they get a contract in place. You may also pick from other providers that Molina works with.

Can you keep your case manager in WMIP?

Your DSHS/AAA case manager will continue to do your yearly assessments to determine eligibility and may do an assessment if you have a change in your health.

Do you have to pay for long-term care services?

If you are getting long-term care services and paying for part of your care, you will still need to pay that money even if you join WMIP. This is called "client responsibility." The Home and Community Services Office of DSHS figures out what you owe by looking at your income and the other things you own. They will tell you if you must pay for part of your care.



What happens if you need help right away because of a health crisis?

- 1) If there is a life threatening emergency **call 911**.
- 2) Alcohol and drug crises, call the Alcohol/Drug 24-Hour Helpline at **1-800-562-1240**.
- 3) Mental health crises, call the crisis line at **1-800-584-3578**.
- 4) Statewide Domestic Violence Hotline, call **1-800-562-6025**.
- 5) Call Molina's 24-hour nurse line at **1-800-564-8329**.





What are your rights and responsibilities?

You have the right to:

- Help make decisions about your health care, including refusing treatment;
- Be informed about all treatment options available regardless of cost;
- Get services without having to wait too long;
- Be treated with respect. Discrimination is not allowed. No one can be treated differently or unfairly because of their race, color, national origin, sex, sexual preference, age, religion, creed or disability;
- Speak freely about your health care and concerns without any bad results;
- Have your records and information about your care kept confidential (private);
- Ask for and get copies of your medical records;
- Ask for and have corrections made to your medical records when needed; and
- Ask for and get information about:
 - Your health care;
 - Your doctor and how referrals are made to specialists and other providers;
 - How the health plan pays for care - call your health plan to ask for this information;
 - All options for care and why you are getting certain kinds of care;
 - Your health plan; and
 - Covered services.

You have the responsibility to:

- Help make decisions about your health care, including refusing treatment;
- Keep appointments and be on time (call the office if you are going to be late or if you have to cancel the appointment);
- Give your doctors the information they need to get paid for providing services to you;
- Bring your DSHS Services card and health plan ID card to all of your appointments;
- Learn about your health plan and what services are covered;
- Use health services when you need them;
- Show your doctors the same respect you want from them;
- Give your doctors complete information about your health so you can get the care you need; and
- Follow your doctor's instructions.



Advance Directives, Complaints, and Appeals

Advance Directives:

An Advance Directive puts your choices for health care into writing. It may also name someone to speak for you if you are not able to speak for yourself. Having an Advance Directive means that your loved ones or your doctor will not have to make medical choices for you without your guidance.

Washington State Law has two kinds of Advance Directives:

Durable Power of Attorney for Health Care. This names another person to make medical decisions for you if you are not able to make them for yourself.

A Directive to Physicians. This is a written statement that you do not wish to have treatments to prolong your life and you want to be allowed to die naturally.

You can cancel an Advance Directive at any time. Talk to your doctor, family, friends and those close to you. Put decisions about your medical care in writing now. Your health plan or your doctor can give you more information about advance directives. If you have questions about advance directives, call your health plan.

Grievances and Appeals

Grievances or complaints can be about:

- A problem with your doctor's office,
- Getting a bill from your doctor, or
- Any other problems you may have getting health care.

Your health plan must respond to your grievance or complaint in 30 days.

Things to know if a medical service is denied...there are time limits.

A **DENIAL** is when your health plan does not approve or pay for a service that either you or your doctor asked for. When a plan gives a denial, it is called an action. An **ACTION** is when your health plan sends you a letter about the denied service or ends a medical service you or your doctor asked for. It will also let you know about your rights if you or your doctor does not agree with the plan's decision. Once you get a denial letter, you have 90 days to ask for an appeal. An **APPEAL** is when you or your doctor asks the health plan to review your case because you disagree with the action. You only have 10 days to ask for an appeal if you want to keep getting a service that you are already getting while the plan goes over the denial. Your plan must send you a letter giving its final decision within 30 days.



Information about Washington Medicaid Integration Partnership (WMIP)

If you still disagree with the appeal decision, you have 90 days to ask DSHS for a hearing. A hearing is when you ask DSHS to review your case after Molina has denied your appeal. To ask for a DSHS hearing, Molina must have denied your appeal first. You have the right to have someone (like a lawyer) help you present your case at the hearing. You can ask for a hearing by:

- Talking to your Community Services Office (CSO) hearing coordinator, or
- Calling the Office of Administrative Hearings at **1-800-538-8271**, or
- Writing the Office of Administrative Hearings at:
P.O. Box 42489, Olympia, WA 98504-2489.

Make sure to tell them what service was denied; the date it was denied; the date that the appeal was denied; and why you want a hearing. Also, be sure to give them your name, address and phone number.

After the hearing, DSHS will send you a letter with its decision within 45 days. If you disagree with the hearing decision, you can ask Molina for a review by an Independent Review Organization (IRO). An IRO is a group of doctors, who do not work for Molina, who will review your case. You have 180 days to call Molina and ask for a review by an IRO.

If you are not happy with the decision of the IRO, you can have the DSHS Board of Appeals review your case. You only have 21 days to ask for the DSHS Board of Appeals to review the IRO's decision after getting your IRO decision letter. The Board of Appeals decision is final. You can ask for a Board of Appeals review by:

- Calling the DSHS Board of Appeals at **1-877-351-0002** (TTD only: **360-664-6178**), or
- Writing the DSHS Board of Appeals at P.O. Box 45803 Olympia, WA 98504-5803.

Is it urgent? For urgent medical conditions, you or your doctor can ask for an expedited (quick) review or hearing. If granted, a decision will be made about your care within 72 hours.

What if you are a member of a federally recognized American Indian Tribe or are Alaskan Native?

What happens if you enroll in WMIP and then decide to go back with your tribal clinic or fee-for-service?

- Call DSHS at **1-800-562-3022**. You will not have to wait to switch back over to your tribal clinic or fee-for-service providers; OR
- Go to your tribal clinic and let them know. They have a form they can use to get you out of WMIP at any time.



Remember you have a choice

1) Sign-Up

If you are not enrolled in WMIP and would like to be enrolled, you may fill out the Sign-up form and mail it to DSHS. Just mark the box that says **MHW**. MHW stands for **M**olina **H**ealthcare of **W**ashington.

OR, you may call DSHS at **1-800-562-3022** and ask to be enrolled in WMIP. If you fill out the form, you don't need to call the DSHS toll-free line to enroll.

Sending the sign-up form to DSHS is free. It has a business reply address on the back. Please cut out the form, refold it so the business reply address is on the outside and send it to us. You don't need to put a stamp on the form.

2) Disenroll

If you want to get out of WMIP you may use the same Sign-up form on the next page. All you need to do is mark the box for "FFS" and you will be disenrolled from WMIP and put back in Fee-for-Service.

Sending the sign-up form to DSHS is free. It has a business reply address on the back. Please cut out the form, refold it so the business reply address is on the outside and send it to us. You don't need to put a stamp on the form.

OR, You may call DSHS at 1-800-562-3022 and ask to be disenrolled in WMIP.

3) Stay in WMIP

If you are already enrolled in WMIP and you want to stay enrolled, you don't need to do anything.

Do you need to find a PCP who is with WMIP?

Call Molina at 1-800-869-7165 and they will help you find a PCP.

OR, You can write down the name of your doctor in Section #2 of the Sign-up Form and Molina will try to keep you with the same doctor.



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NECESSARY
IF MAILED
IN THE
UNITED STATES

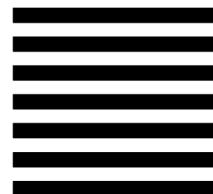
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DEPARTMENT OF SOCIAL & HEALTH SVCS
WMIP
PO BOX 45535
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